

Car Rental Guidelines

1. Hirer / Driver requirements:

Hirer and any additional driver have to:

- Be 24-60 years old with at least 2 years of driving experience.
- Singaporean: Hirer and any additional driver have to produce original Singapore NRIC and original Singapore driving license upon collection of vehicle.
- Foreigner: Hirer and any additional driver have to produce original passport or other permit and original valid country driving license or international driving permit.
- Only authorized drivers are insured to drive our rental vehicle.

2. Rates:

- All prices quoted are in Singapore dollars and are subject to 7% GST (Goods and Services Tax).
- Rental is calculated based on 24 hours basis. Minimum rental duration for weekday is 1 day and weekend is 2 days.

3. Malaysia Drive:

- All our vehicles can be driven to Malaysia up to Kuala Lumpur only with additional surcharge of \$40 per day.
- Towing service will be provided in the event of a breakdown / accident in Malaysia. No replacement car will be given in Malaysia.

4. Fuel:

- Upon returning of the vehicle, Hirer should refill the fuel back to the same level as per given. Any petrol shortage will be charged at \$20 per 1/8 tank.
- Refuel vehicle with minimum 95 Octane petrol / 98 Octane petrol (For Premium Continental) Diesel Euro 5.

5. Mileage:

- Mileage is limited to 200km per day or 1200km per week for Singapore drive. Excess mileage would be charged at \$0.40 per km.
- No mileage cap for Malaysia drive.

6. Collision Damage Waiver (CDW) insurance

- All our vehicles are covered under insurance subject to damage excess liability, the damage excess liability may be reduced by purchasing optional CDW insurance.
- The excess for Malaysia use vehicle is double of the applicable excess.

CDW Table	Excess Liability	CDW Insurance (Daily)	CDW Insurance (Monthly)	Non-Waiverable Excess
1600cc & below	\$2,500	\$15	\$150	\$750
1600cc & above	\$3,500	\$20	\$210	\$1,000
Luxury - Continental Cars of 3000cc & above	\$4,500	\$25	\$240	\$2,000

7. Deposit and Payment:

- Refundable deposit is required for each and every rental:
 - Singapore use - \$300
 - Malaysia use - \$500
 - Cars of 3000cc & above - \$800
- Deposit is payable upon collection of vehicle.
- We accept major Credit Cards (Mastercard and Visa) or NETS payment only.
- Cash payment is not accepted.

8. Self-collection and returning of vehicle:

- Hirer may collect/return the vehicle from/to our office during our office operating hours:
 - Weekdays (Mon to Fri) - From 8:30am to 5:30pm
 - Saturdays - From 8:30am to 4:30m (HQ office)
 - Saturdays - From 8:30am to 12:30m (Outlets)
 - Sunday / Public Holidays - Closed

9. Delivery & Collection Services:

	Any location	Airport
During Office Operating Hours	\$30 per trip	\$50 per trip

10. Optional Add-ons:

	Daily Rental Rates	Monthly Rate
Child seat	\$10	\$150
Additional driver (3 rd driver onwards)	\$5	\$50

11. Cashcard

Hirer / Driver is to be reminded to purchase / insert Cashcard into the In-vehicle unit (IU) for ERP gantry / carpark entry.

Fines And Notices

Hirer / Driver is responsible for all fines, penalties and summons incurred during the period of hire in Singapore and Malaysia.

12. Advance Booking

- Able to book up to 90 days in advance.
- Motorway Car Rentals reserves the right to assign any vehicle of similar or higher capacity in accordance to our stock availability should the booked vehicle becomes unavailable.

13. Cancellation Policy

A one day paid hire charges will be forfeited if cancellation notice is less than 48 hours (2 working days).

14. No Show

In the event that the booked vehicle is not collected or not collected at the agreed time, hire charges paid will be forfeited.